



Hello, my name is _____. I'm calling long distance from OTR, a national public opinion research firm. This is not a sales call and I won't ask you for a contribution or donation. We're talking with people like yourself today about some important issues in your area and this number was selected at random. According to the research procedure, I need to speak to the [ALTERNATE: YOUNGEST/OLDEST] [ALTERNATE: MAN/WOMAN] who is over the age of 18.

1. As you may know, there will be a general election for President, United States Congress, Governor and other state offices in November. I know it is a long time from now, but how likely are you to vote in the November general election: Will you definitely vote, probably vote, are the chances 50-50, will you probably not vote, or will you definitely not vote?

Definitely.....	88%
Probably	12
Chances 50-50	-
Probably not vote.....	-
Definitely not vote.....	-
Don't Know	-
Refused	-

2. Would you say that in general your own health is?

Excellent.....	31%
Good	48
Not so good	14
Poor	6
VOL: (Don't Know/Refused)	-
POSITIVE (NET)	80%
NEGATIVE (NET).....	20

Thinking about health care for a moment...

3. How would you rate the United States health care system today? Would you rate it as [READ CHOICES]?

Excellent.....	6%
Good	30
Not so good	32
Poor	28
VOL: (Don't Know/Refused)	4
POSITIVE (NET)	36%
NEGATIVE (NET).....	60

4. How would you rate West Virginia's health care system today? Would you rate it as [READ CHOICES]?

Excellent.....	5%
Good	28
Not so good	32
Poor	28
VOL: (Don't Know/Refused)	7
POSITIVE (NET)	33%
NEGATIVE (NET).....	60

5. Do you have health insurance now?

Yes	85%
No	15
VOL: (Don't know / Refused)	-

6. [IF INSURED] For classification purposes, I'm going to ask you about the different kinds of health plans or health insurance people have, including those provided by the government. As I read each one, please tell me whether you are covered by it or not. If you're not sure or you don't know, please let me know and we'll move on.

Health insurance through your employer or union or another family member's employer or union	51%
Medicare, a government plan that pays health care bills for people aged 65 or older and for some disabled people.....	31
Health insurance from some other source	18
P.E.I.A. (Public Employees Insurance Agency)	14
Health insurance that you bought on your own	12
Medicaid or any other state medical assistance plan for those with lower incomes or with disabilities	7
VOL: (Other , SPECIFY).....	3
VOL: (YES - Have insurance, not sure which)	*
VOL: (No health insurance)	*
VOL: (Don't know / Refused)	1

7. [IF INSURED] How satisfied are you with your own medical insurance? Would you say you are...

Very satisfied	43%
Somewhat satisfied	41
Not very satisfied	10
Not satisfied at all	3
VOL: (Have no medical insurance coverage)	*
VOL: (Don't know/Refused)	2
SATISFIED (NET)	84%
NOT SATISFIED (NET)	13

8. How satisfied are you with the quality of your own personal medical care? Would you say you are... [IF DO NOT HAVE PERSONAL MEDICAL CARE, ASK] How satisfied were you with the last personal medical care you received?

Very satisfied	50%
Somewhat satisfied	35
Not very satisfied	8
Not satisfied at all	5
VOL: (Have no personal medical care)	2
VOL: (Don't know/Refused)	1
SATISFIED (NET)	85%
NOT SATISFIED (NET)	12

Next I want to read a list of health care-related issues others have mentioned as important for government to address. Not all of them will be important to you. For each one, please tell me if it is your most important issue, a very important issue to you personally, somewhat important to you, or not all that important to you personally.

	IMPORTANT		NOT IMPORTANT		(DK/Ref.)	NET	
	Most	Very	Some	Not		IMPORTANT	NOT IMPORTANT
• Controlling the rising cost of medical care	38%	50	10	1	1	89%	11
• Lowering the cost of prescription drugs	35%	50	12	3	*	85%	14
• [FORM A] Ensuring that all West Virginians have adequate and reliable health insurance	37%	49	11	3	1	85%	14
• [FORM B] Reducing the number of West Virginia residents without health care	29%	51	11	6	3	81%	17
• Improving access to prescription drugs	24%	45	22	7	2	69%	28

13. Does the health care system in West Virginia require a complete overhaul, major reform, minor reform, or is there no need for change?

A complete overhaul	22%
Major reform	40
Minor reform	24
No need for change	4
VOL: (Don't know / Refused)	10
NEEDS CHANGE (NET)	62%
DOES NOT NEED CHANGE (NET)	28

14. Please tell me which ONE of the following is the most important thing that needs to be done to fix West Virginia's health care system. [ACCEPT ONLY ONE RESPONSE] But if you had to choose only one of these three priorities, would you choose...

Provide coverage to the uninsured	43%
Reduce the cost of health care	35
Improve the quality of health care	17
VOL: (Don't know / Refused)	5

Now I'm going to read a list of health care experiences that some people have dealing with their own and their family's health and health care. After each, I want you to tell me if, based on your and your family's experiences in the past two years, if that it has been a very serious problem, a somewhat serious problem, a not very serious problem or not a problem at all. Here's the first one...

	PROBLEM		NO PROBLEM		(Does not apply to me)	(DK)	NET	
	Very serious	Somewhat serious	Not very serious	Not at all			PROBLEM	NO PROBLEM
• Dealing with a serious illness or poor health for yourself or a family member. Has this been a.....	28%	23	16	32	1	*	51%	48
• [FORM B] Paying for your or your family's health insurance. Has this been a.....	27%	24	16	32	1	1	50%	48
• [FORM A] Paying your or your family's medical bills on time. Has this been a....	18%	23	18	40	*	-	41%	58
• Getting an appointment with a doctor quickly when you or your family are sick or have a medical problem without going to the emergency room. Has this been a.....	19%	19	21	40	1	*	38%	61
• Having to spend time on paperwork or disputes related to medical bills and health insurance. Has this been a.....	18%	19	24	36	2	*	37%	60

19. Was there a time in the past 12 months when you needed to see a doctor but could not because of cost? Yes 20%
 No 79%
 VOL: (Don't know)..... *

20. Was there a time in the past 12 months when you needed to see a doctor but could not because there was not a physician available in your area? Yes 19%
 No 80%
 VOL: (Don't know)..... *

Now I am going to read you some statements, and you may agree with some, and disagree with others. I would like you to tell me if you agree or disagree with each statement.

	AGREE			DISAGREE			(DK)	N/A	(Ref.)	NET	
	Strong	Some	(Neither)	Some	Strong	AGREE				DISAGREE	
• [FORM A] All West Virginia residents should have access to quality health care coverage.....	78%	13	1	5	2	2	-	-	90%	7	
• [FORM B] Too many West Virginians are overweight, in bad shape, and do not take care of themselves.....	60%	24	2	7	4	4	-	-	84%	10	
• [FORM B] Everyone, including individuals, employers and the government should share responsibility to contribute to a health care system so every resident of West Virginia can have access to quality health care coverage.....	60%	18	4	7	8	3	-	1	78%	15	
• [FORM A] The cost of providing health care for workers makes it hard for West Virginia companies to stay in business.....	44%	22	1	13	9	10	*	-	66%	22	
• [FORM B] Healthy people who keep fit and eat right should get a break on their health insurance costs.....	35%	30	4	18	11	2	-	1	65%	29	

Now I am going to read you some statements, and you may agree with some, and disagree with others. I would like you to tell me if you agree or disagree with each statement.

	AGREE			DISAGREE			(DK)	N/A	(Ref.)	NET	
	Strong	Some	(Neither)	Some	Strong	AGREE				DISAGREE	
• [FORM A] Healthy people who keep fit and eat right shouldn't have to pay as much for health care coverage as people who don't take care of themselves.....	30%	17	3	18	26	5	*	-	47%	44	
• Everyone in West Virginia already has access to quality health care, because anyone who needs medical help can always go to an emergency room and get treatment.....	16%	17	1	23	36	5	1	-	34%	59	

25. Who do you believe has the primary responsibility to ensure access to quality, affordable health care [SCRAMBLE] government, business or individuals? [IF NAMED, ASK] Who else has responsibility to ensure access to quality, affordable health care?

	First	Total
Government	56%	62%
Business.....	14	31
Individuals	23	38
VOL: (Don't know / Refused).....	7	22

26. Now I am going to ask you a few things that people do to stay healthy. I want you to tell me if you, personally, do those things.

Taking medicine when needed.....	75%
Going for recommended testing that your doctor suggests	70
Getting regular check-ups every year	66
Watching what you eat and eating what's good for you..	61
Getting enough exercise	57
Going to the dentist for a check-up and cleaning every six months	46
VOL: (None of the above).....	*
VOL: (Don't know / Refused).....	1

I am going to read you a list of things that some people are worried about, and I would like you to tell me if you are very worried, somewhat worried, not very worried or not at all worried about each of the following. If something doesn't apply to you, just say so and we'll move on... Here's the first one:

	WORRIED		NOT WORRIED		(Does not apply)	(DK/Ref.)	NET	
	Very	Some	Not very	Not at all			WORRIED	NOT WORRIED
• [FORM B] Having to pay more for your health care.....	45%	35	8	10	1	*	80%	19
• [FORM B] You or your family will not be able to pay medical bills in the event of a serious illness or injury.....	40%	30	11	17	1	1	70%	29
• [FORM B] You or someone in your household won't be able to afford prescription drugs when they are needed.....	34%	29	13	22	1	*	64%	35
• [FORM A] You or a member of your family will be hurt by a doctor's mistake or hospital error.....	21%	37	19	22	1	1	58%	41
• [FORM B] You or someone in your household will lose health care coverage.....	32%	22	16	25	5	-	55%	41
• [FORM A] You or your family will not get high-quality medical care when you need it.....	22%	32	20	24	1	1	54%	44
• [FORM A] Your insurance provider might cancel or limit your health care coverage.....	29%	24	16	23	8	1	53%	38
• [FORM A] You or someone in your household will lose a job.....	21%	19	17	34	8	1	40%	51

Now for something a little different, I'm going to list several health care issues facing the United States, and I want you to tell me if West Virginia is doing better, is about average, or is doing worse than most other states when it comes to that issue.

	BETTER			WORSE		(DK/Ref.)	NET	
	Much	Some	Average	Some	Much		BETTER	WORSE
• [FORM B] Pre-natal care for expectant mothers	7%	17	39	9	5	24	24%	14
• [FORM A] Having access to quality medical care	3%	13	35	27	13	8	16%	40
• [FORM B] Cigarette smoking.....	4%	12	27	23	26	8	16%	49
• [FORM B] Access to mental health services.....	5%	10	33	14	16	22	15%	30
• [FORM A] Getting enough exercise	3%	8	23	34	26	7	11%	60
• [FORM B] Having health insurance.....	2%	9	31	26	19	13	11%	45
• [FORM A] Having healthy teeth and gums	2%	8	25	31	22	12	10%	53
• [FORM A] Substance abuse	3%	8	29	24	23	14	10%	47
• [FORM A] Percentage of businesses that provide health care for their employees.....	1%	9	35	27	14	15	10%	41
• [FORM A] Childhood obesity	3%	7	16	29	37	8	9%	67
• [FORM B] Obesity among adults.....	2%	7	22	25	37	7	9%	62

Now I'm going to read you some different things that may be done to address health care issues in West Virginia, and I would like you to tell me if you support or oppose that idea.

	SUPPORT		OPPOSE		(Neither)	(DK/Ref.)	NET	
	Strongly	Some	Some	Strongly			SUPPORT	OPPOSE
• [FORM A] Free, preventive screenings and immunizations for West Virginia Children	84%	11	1	3	1	1	96%	3
• [FORM A] Creating new, affordable, comprehensive health insurance plans that will be available to small businesses and individuals who don't have health benefits, with premiums on a sliding scale based on income..	71%	22	2	2	1	3	92%	5
• [FORM A] Reducing administrative overhead by requiring all insurance companies to use a simplified electronic claims form.....	55%	30	5	4	2	4	85%	8
• [FORM A] Establishing a statewide system of computerized medical records so that all your information was readily available to your doctor when you came for an appointment	50%	27	11	9	2	1	78%	20
• [FORM B] Providing quality affordable health plans with sliding-scale premiums for families with incomes under \$60,000 a year, while giving families making over \$60,000 the option to buy-in.....	44%	33	11	6	2	5	76%	17
• [FORM B] Eliminating co-pays and deductibles for medically prescribed treatments for chronic diseases.....	48%	20	11	14	2	5	67%	26
• [FORM B] Having children's weight be monitored by the public schools so parents can be notified when their children are at an unhealthy weight - either too low or too high - and medical recommendations can be made....	45%	20	11	18	2	3	66%	29

Now I'm going to read you some different things that may be done to address health care issues in West Virginia, and I would like you to tell me if you support or oppose that idea.

	SUPPORT		OPPOSE		(Neither)	(DK/Ref.)	NET	
	Strongly	Some	Some	Strongly			SUPPORT	OPPOSE
• [FORM B] Legislation that would require all West Virginia residents to purchase health care coverage.....	16%	24	20	33	3	4	40%	53

Now I am going to read you a brief description of a possible health care reform in West Virginia, and, when I'm done, I'd like to get your opinion of it..

West Virginia state government is considering health care reform that would guarantee access to quality health care and coverage to all West Virginia residents. The reform would include the creation of new, affordable, comprehensive health insurance plans that will be available to all small businesses and individuals, with sliding-scale discount premiums to help families with incomes under \$60,000 a year afford health insurance.

41. Based on this description, would you support or oppose this health care reform to guarantee access to quality health care to all West Virginians? [IF CHOICE, ASK] Would you strongly support/oppose, or somewhat support/oppose this health care reform?	Strongly support	60%
	Somewhat support.....	28
	Somewhat oppose.....	3
	Strongly oppose.....	4
	VOL: (Neither support nor oppose)	2
	VOL: (Don't Know/Refused)	3
	SUPPORT (NET).....	88%
	OPPOSE (NET).....	7

Now I'd like to read you some concerns that people have raised about proposed health care reform in West Virginia. After each statement, please tell me if it, for you personally, raises major doubts, minor doubts, or no real doubts about supporting such a plan.

	Major doubts	Minor doubts	No real doubts	(Not accurate)	(DK/Ref.)
• [FORM B] This plan will be extremely expensive for state government to implement, meaning a multi-billion dollar tax increase that West Virginians can't afford.....	53%	25	14	2	5
• [FORM B] This so-called health care reform will be a complicated bureaucratic nightmare, and we'll end up with bureaucrats in Charleston making decisions that should be made by a doctor and a patient. Does this raise.....	52%	26	12	2	7
• [FORM A] If we provide free health care in West Virginia, it will attract many thousands of illegal immigrants here, and leave us legal residents paying the bills. Does this raise.....	47%	29	20	3	2
• [FORM B] "Free government health care for all" really means no quality care for any of us. This plan will mean a reduction in the quality of care for those of us who like our current health care. Does this raise.....	40%	29	19	4	8
• [FORM B] Health care is a national issue to be dealt with by the federal government in Washington. This is not something that should be done at the state level. Does this raise.....	35%	28	24	5	7
• [FORM A] West Virginia has many other more important priorities than giving away health care, like improving our schools and fixing our roads. Does this raise.....	33%	32	27	4	4
• [FORM A] West Virginia needs jobs, but forcing businesses to pay for health care will drive many businesses out of the state, and keep other companies from moving here. Does this raise.....	32%	42	17	4	5

46. Based on this new information, would you support or oppose this health care reform to guarantee access to quality health care to all West Virginians? **[IF CHOICE, ASK]** Would you strongly support/oppose, or somewhat support/oppose this health care reform?

Strongly support.....	46%
Somewhat support.....	31
Somewhat oppose.....	8
Strongly oppose.....	7
VOL: (Neither support nor oppose)	4
VOL: (Don't Know/Refused)	4
 SUPPORT (NET).....	77%
OPPOSE (NET).....	16

Now I'm going to list several reasons people have given in favor of the proposed West Virginia health care reform. After each, please tell me whether it is, for you personally, a very convincing reason to support such a system, a somewhat convincing reason, not that convincing, or not convincing at all to support the idea of the proposed West Virginia health care reform.

	CONVINCING		NOT CONVINCING		(Not accurate)	(DK/Ref.)	NET	
	Very	Some	Not very	Not at all			CONV	NOT CONV
<ul style="list-style-type: none"> • [FORM A] The cost of West Virginia's health care must be a responsibility shared by individuals, businesses, and government. Nobody gets a free ride, but everyone gets the health care coverage he or she deserves. Is this a..... 	41%	41	10	6	1	1	82%	16
<ul style="list-style-type: none"> • [FORM A] Patients shouldn't have to go broke following their doctor's prescribed treatment. The reform plan will eliminate co-pays and deductibles for medically-prescribed treatments for chronic diseases. Is this a..... 	40%	39	12	7	1	2	79%	19
<ul style="list-style-type: none"> • Health care reform means all West Virginians will have access to quality health care and coverage. Is this a..... 	33%	41	14	8	1	3	74%	22
<ul style="list-style-type: none"> • [FORM B] For too long, we've paid for health care only when people get sick, and the cost of waiting is much more expensive than the cost of keeping well. Health care reform means that wellness, preventive care and chronic disease management will be the foundations of West Virginia's health care system. Is this a..... 	33%	39	15	9	1	3	72%	24
<ul style="list-style-type: none"> • [FORM A] Today, West Virginia businesses are struggling under the weight of health care costs for their employees. But health care reform means that comprehensive health care and coverage will be more affordable to all, so West Virginia businesses will be able to focus on doing business and creating jobs. Is this a..... 	32%	50	9	6	1	2	82%	15
<ul style="list-style-type: none"> • [FORM B] We can't count on Washington to fix the health care problems in this country. West Virginia can be a model of health care reform for the rest of the country by cutting the cost of health care and health insurance. Is this a..... 	27%	37	18	13	2	3	64%	31
<ul style="list-style-type: none"> • [FORM A] Today, working families paying more every year to subsidize health care for the uninsured and under-insured. This proposal will help us to take control over our health care by covering everyone and controlling cost increases. Is this a..... 	25%	47	15	9	1	2	73%	24
<ul style="list-style-type: none"> • [FORM B] Under our current system, costs are doubling every six years and we pay more and more and get less and less. Health care reform will keep the cost of insurance coverage contained. Is this a..... 	23%	40	21	12	1	3	63%	33
<ul style="list-style-type: none"> • [FORM B] Today, countless hours and millions of dollars are spent dealing with insurance paperwork. The reform plan will reduce administrative overhead and paperwork. Is this a..... 	20%	41	16	17	2	3	62%	34

52. Sometimes over the course of a survey, people change their minds...
 Based on this information, would you support or oppose this health care reform to guarantee access to quality health care to all West Virginians?
[IF CHOICE, ASK] Would you strongly support/oppose, or somewhat support/oppose this health care reform?

Strongly support	47%
Somewhat support.....	35
Somewhat oppose.....	5
Strongly oppose.....	6
VOL: (Neither support nor oppose)	3
VOL: (Don't Know/Refused)	5
SUPPORT (NET).....	82%
OPPOSE (NET).....	11

53A. **[FORM A]** Would you be more or less likely to vote for a candidate for office if they supported this health care reform to guarantee access to quality health care to all West Virginians? **[IF MORE/LESS LIKELY, ASK]** Would you be much more/less or somewhat more/less likely to vote for a candidate for office if they supported this health care reform?

Much more likely.....	44%
Somewhat more likely	35
Somewhat less likely	4
Much less likely	6
No difference	8
VOL: (Don't know / Refused)	4
MORE LIKELY (NET)	79%
LESS LIKELY (NET).....	9

53B. **[FORM B]** Would you be more or less likely to vote for a candidate for office if they were a leader in the effort to pass this health care reform to guarantee access to quality health care to all West Virginians? **[IF MORE/LESS LIKELY, ASK]** Would you be much more/less or somewhat more/less likely to vote for a candidate for office if they were a leader in the effort to pass this health care reform?

Much more likely.....	43%
Somewhat more likely	31
Somewhat less likely	4
Much less likely	6
No difference	11
VOL: (Don't know / Refused)	5
MORE LIKELY (NET)	74%
LESS LIKELY (NET).....	10

Now I would like to ask you a few final questions for statistical purposes only.

D101. What is your age?

18-29	10%
30-44	18
45-54	21
55-64	23
65+	27
VOL: (Refused).....	1

D102. What is the last grade that you completed in school?

Some grade school.....	2%
Some high school	9
Graduated high school	31
Technical/Vocational	3
Some college	20
Graduate college	22
Graduate professional	13
VOL: (Refused).....	1

D103. Are you or is any member of your household a member or a retiree of a labor union?

Respondent belongs.....	12%
Household member belongs	9
No member belongs	77
VOL: (Don't know/Refused)	2

D104. Are you or is any member of your household on active duty or a retiree of the military?

Respondent active.....	2%
Respondent retired	4
Household member active.....	4
Household member retired	6
No member belongs	83
VOL: (Don't know/Refused)	1

D110. What is your current marital status?

Married	62%
Not married, but living with partner.....	2
Single, never married	13
Divorced or separated	11
Widowed.....	11
VOL: (Refused).....	1

D107. Do you currently have any children under 18 living at home with you?

Yes	28%
No	71
VOL: (Refused).....	1

<p>54. No matter how you are voting this year, when it comes to politics, do you generally think of yourself as a Republican, a Democrat, an Independent, or something else? [IF DEMOCRAT/REPUBLICAN ASK] Would you call yourself a strong [DEMOCRAT/REPUBLICAN] or a not very strong [DEMOCRAT/REPUBLICAN]? [IF INDEPENDENT ASK] Do you think of yourself as closer to the Democratic Party or the Republican Party?</p>	<p>Strong Democrat 32% Not very strong Democrat 11 Independent Democrat 7 Independent 17 Independent Republican 6 Not very strong Republican 5 Strong Republican 15 (Something else/Other) 3 VOL: (Don't know/Refused) 4</p> <p>DEMOCRAT (NET) 50% INDEPENDENT (NET) 20 REPUBLICAN (NET) 26</p>
<p>55. Which statement is most accurate for your household?</p>	<p>Everyone in the household has health insurance coverage 74% Some people in the household have health coverage, some do not 19 Nobody in the household currently has health coverage 6 VOL: (Don't know / Refused) 1</p>
<p>56. Do you currently have an Internet connection at home? [IF "YES," ASK] Do you have a standard telephone dial-up service or a high-speed connection?</p>	<p>YES, telephone dial-up 21% YES, High speed connection 32 VOL: (YES, Not sure what speed) 1 YES, High speed from cable company 12 VOL: (Not sure whether have Internet) 35</p> <p>YES (NET) 65%</p>
<p>57. Do you smoke cigarettes or use smokeless tobacco?</p>	<p>Smoke cigarettes 20% Use smokeless tobacco 5 No 74 VOL: (Refused) 1</p>
<p>D108. In terms of your job status, are you employed, unemployed but looking for work, retired, a student, or a homemaker?</p>	<p>Employed 47% Unemployed 9 Retired 32 Student 1 Homemaker 9 VOL: (Refused) 2</p>
<p>D109. [IF EMPLOYED] Is your employment full-time or part-time?</p>	<p>Full-time 88% Part-time 11 VOL: (Don't know/Refused) *</p>
<p>58. Are you or is anyone in your household currently disabled?</p>	<p>Yes - Respondent 17% Yes - Household member 10 VOL: (Don't know/Refused) 73</p>
<p>D900. What would you say is your total annual family income before taxes - Is it less than \$20,000, \$20,000 to \$30,000, \$30,000 to \$50,000, more than \$50,000 but less than \$75,000, more than \$75,000, but less than \$100,000, or more than \$100,000?</p>	<p>Less than \$20,000 15% \$20,000-30,000 18 \$30,001-\$50,000 20 \$50,001-75,000 19 \$75,001-\$100,000 10 More than \$100,000 8 VOL: (Don't Know/Refused) 10</p>
<p>Gender</p>	<p>Male 48% Female 52</p>
<p>Media Market</p>	<p>Bluefield-Beckley-OakHill 15% Charleston-Huntington 36 Clarksburg-Weston 15 Harrisonburg 1 Parkersburg 6 Pittsburgh 6 Washington-DC 12 Wheeling-Steubenville 9</p>